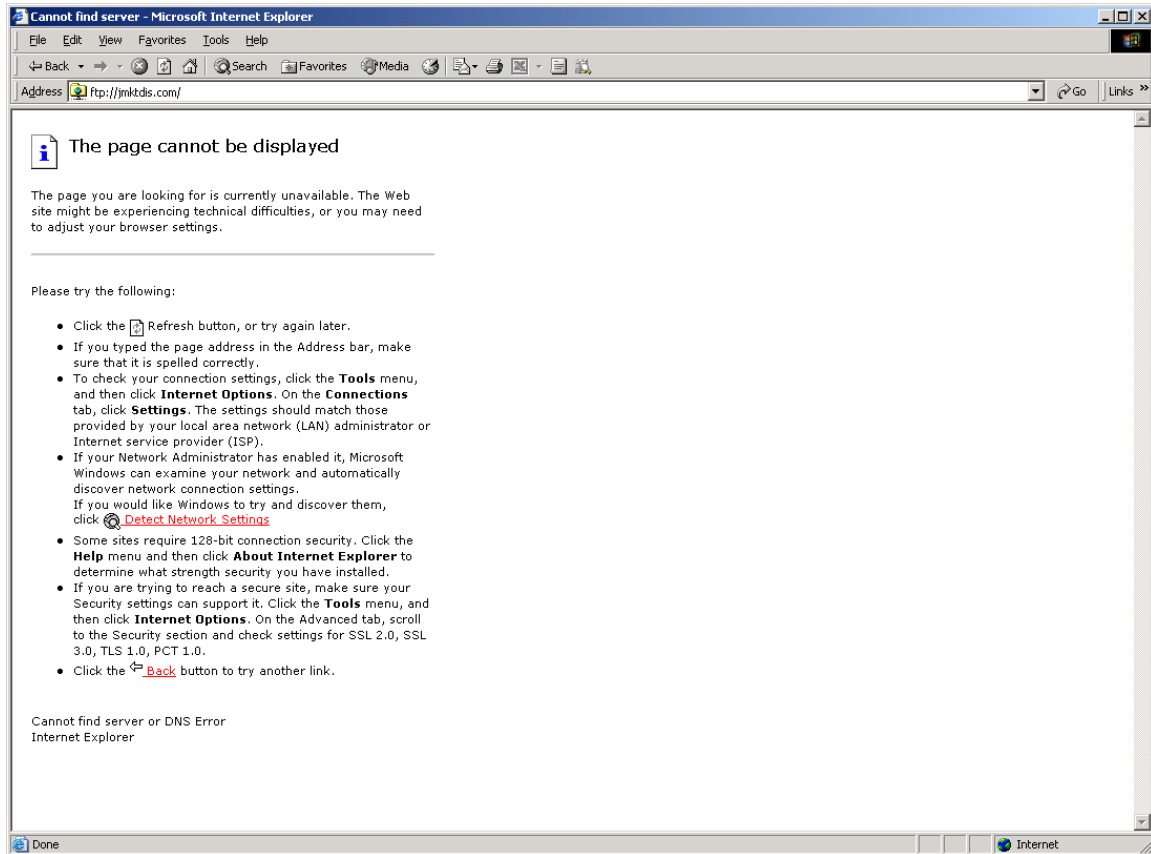


Internet Explorer Workaround To access protected FTP server

Some of our customers, using the Internet Explorer web browser are reporting that they are getting an error message instead of getting the prompt for login to the software repository.

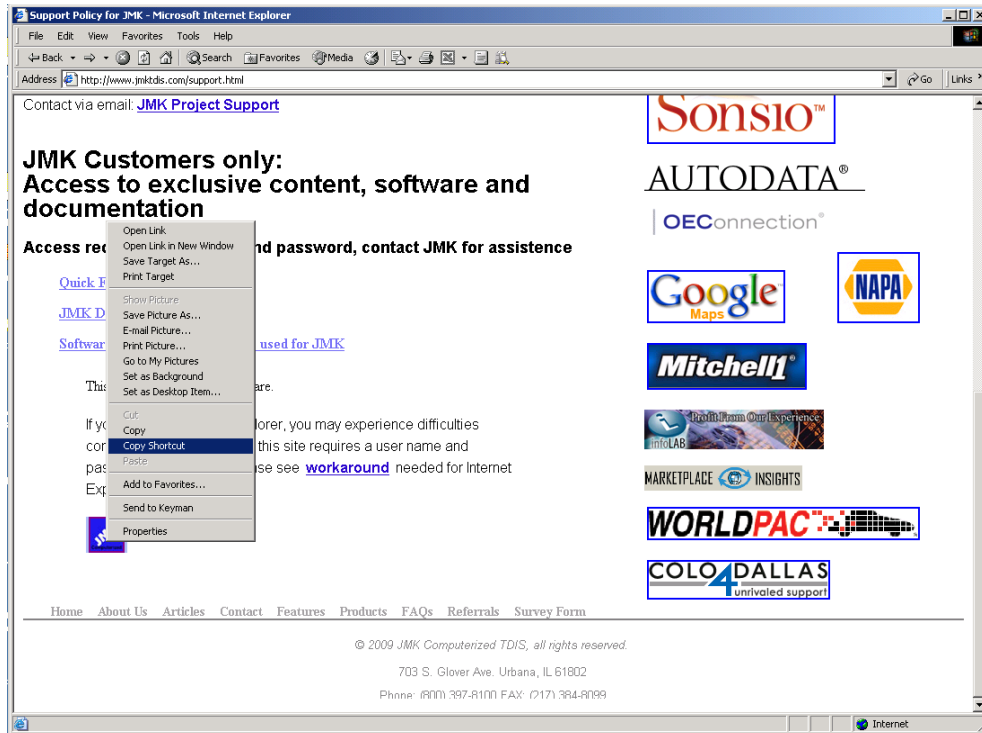


The workarounds for this problem are:

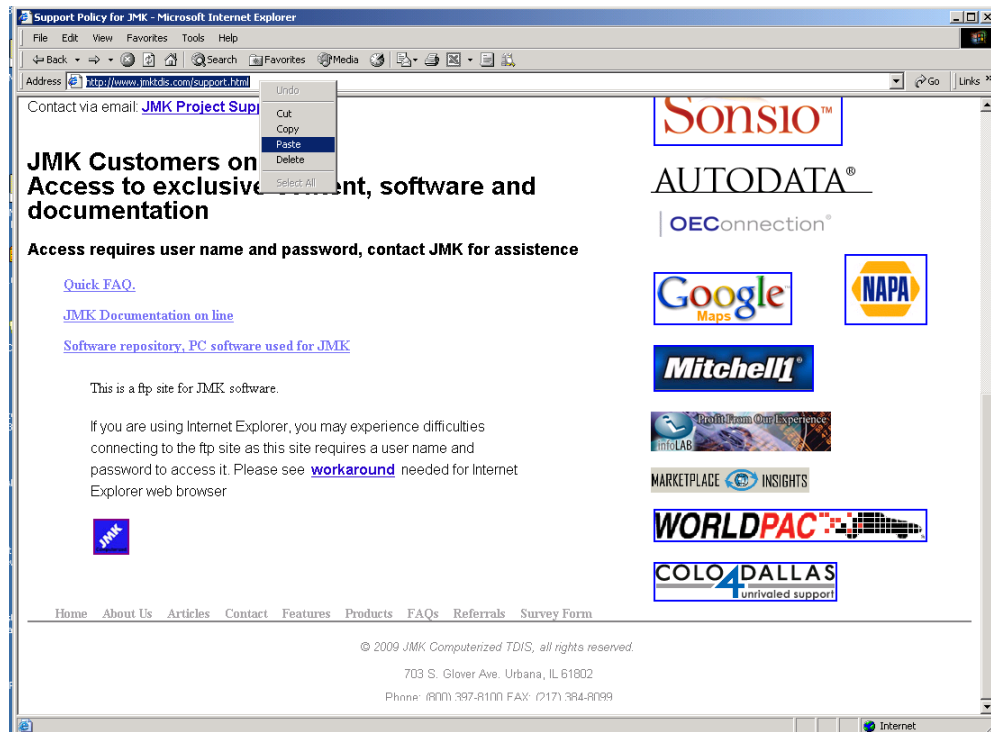
1. Upgrade to [Firefox](#) web browser.
2. Enter the ftp server name only.

Right Click on the JMK link and select "Copy Shortcut"

For Internet Explorer 6:



Right click on the address bar and select “Paste” this will enter the ftp link into the address bar. Then press the enter key to bring up the prompt for the login.



For Internet Explorer 7:

Open the “Windows Explorer” program (goto Start: Programs: Accessories)

or

Open My Computer

Paste the saved link from step 2 or enter the text

<ftp://jmktdis.com/>

Into the **address** bar at the top of the screen