



# Computerized Tire Dealer Information Systems

703 S. Glover Ave.  
Urbana, IL 61802

email [jmk@jmktdis.com](mailto:jmk@jmktdis.com)

Toll Free (800) 397-8100  
Daytime Phone (217) 384-8891  
After Hours: (217) 390-8891  
FAX (217) 384-8099

## JMK Remote Hosting Solution

Unsure if you want to invest in your own in-house computer server?

**Let JMK technical staff deal with:**

1. All of the computer system operations, application software support, and maintenance.
2. File system backups

**Let your staff** concentrate on what they know best - running your business and using our application software to help.

**Rent** only as much as you need now:

1. Do not pay for hardware and software options you might never utilize.
2. Easily expand system capacity and needs.

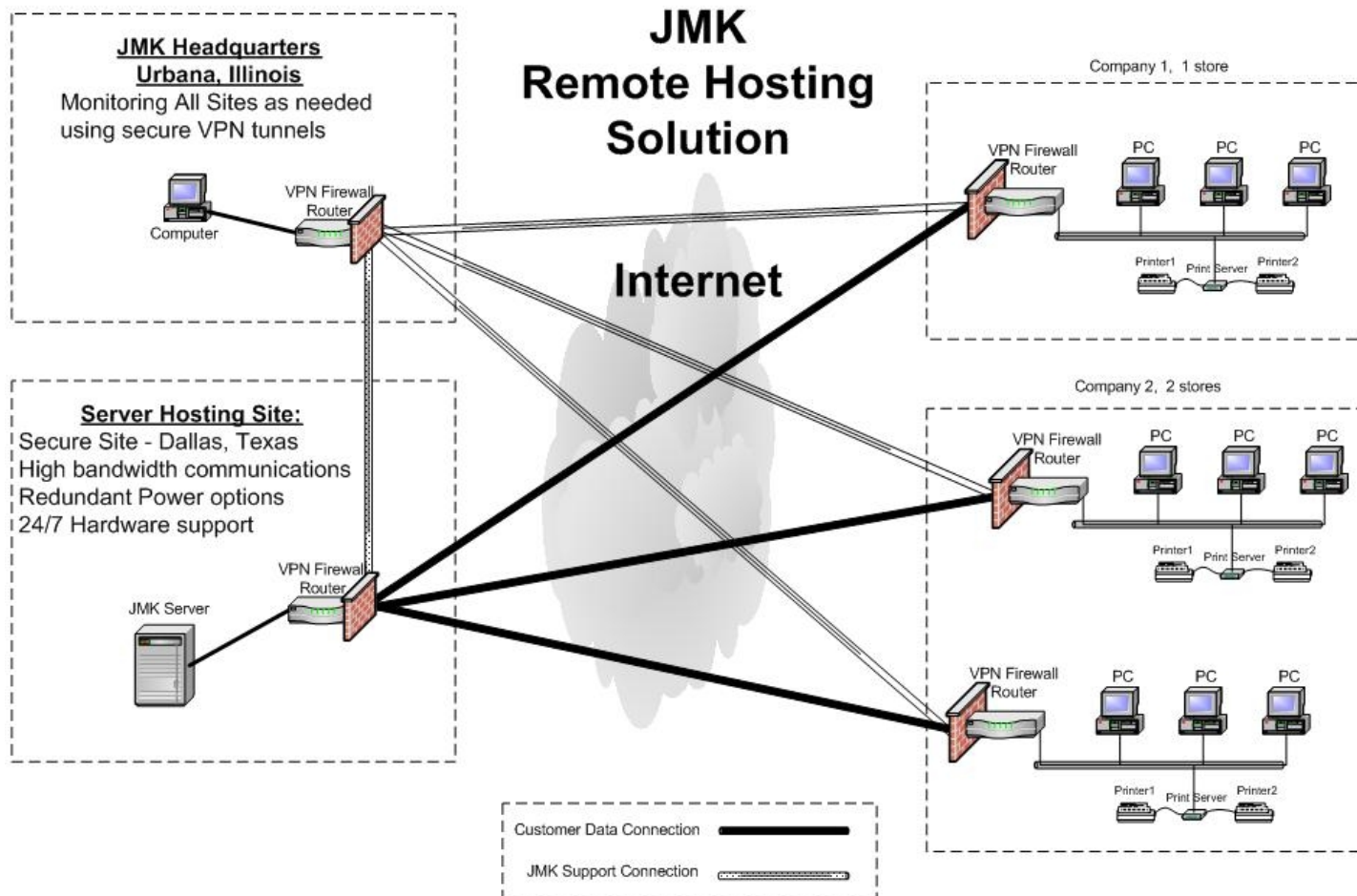
## **JMK "application service provider" (ASP) option**

JMK provides the application software and server operation directly over the Internet:

- I. Benefits to JMK system users:
  - A. Eliminate monthly "on going" costs for:
    1. Amortization and maintenance for in house server
    2. Extra capacity data line cost at hosting location.  
(this saving alone, would significantly reduce the cost of conversion)
  - B. Eliminate burden of tire dealer's in house staff to:
    1. Backup the system nightly
    2. Worry about:
      - a. Network problems
      - b. Server hardware failures.
      - c. Application software updates
      - d. Virus attacks on the server
    3. Clock extra staff hours in areas that are not their specialty.
  - C. Allow for consistently predictable monthly costs
  - D. Minimize uncertainty of local Internet access to the server.  
Internet access is more robust at the "Hosted Site" than would be available at your own corporate office.
  - E. Allow for your staff to concentrate on running your tire business - not you computer systems operation.

II. How it works:

- A. The JMK high performance server hardware is located at a specially designed data center for:
  - 1. Direct access to redundant very high-speed Internet connections.
  - 2. 24/7/365 on site staff support.
  - 3. Super secure controlled environment, with power backup systems.
  
- B. Our staff, from our corporate office has 24/7/365 direct control of:
  - 1. Network management
  - 2. Server hardware support
  - 3. Server operating system support
  - 4. Application software updates
  - 5. Nightly system backups
  - 6. Response to your application support questions
  
- C. Your store/office location needs only:
  - 1. PC's on a local area network (LAN)
  - 2. The JMK interface software.
  - 3. Printers on the LAN (using print servers).
  - 4. A broadband Internet connection.
  - 5. A JMK supplied VPN Firewall router.



Using secure VPN tunnel technology, JMK is able to maintain connections:

1. Between JMK support staff and individual workstations at each remote store
2. To the server at the hosting site to address any service needs that may arise.

# Backup of RMT server

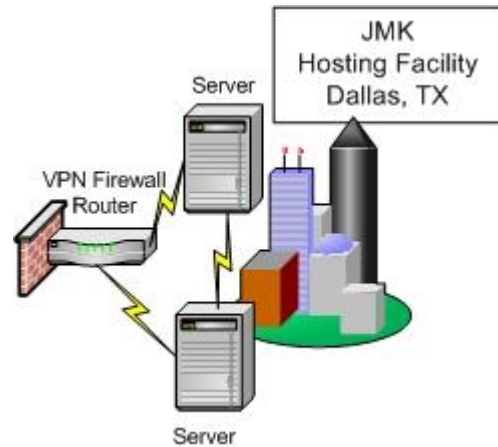
Backup of JMK Remote Hosting Service is performed by multiple redundant systems.

Double backup in multiple states for  
maximum dependability

## I. Application data backup

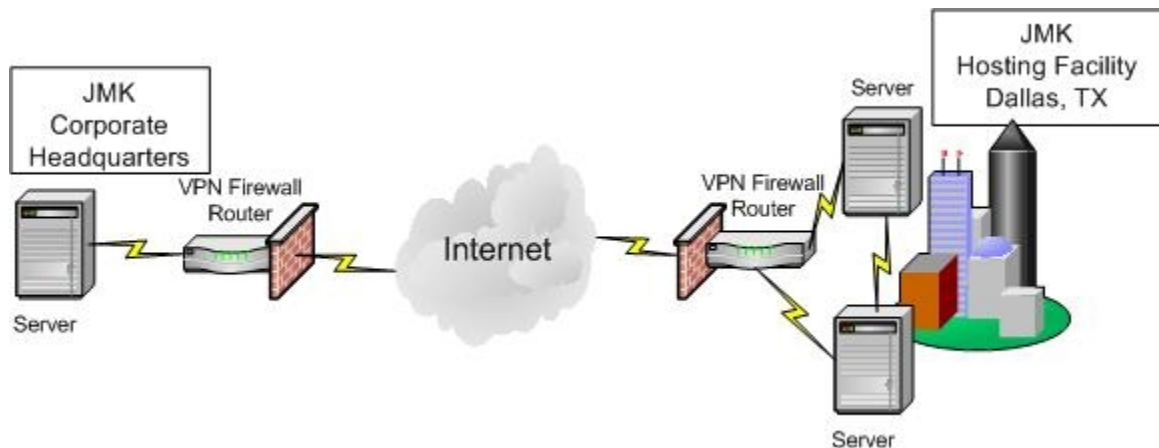
### A. Back up application data to another server on site

Data files for each company are compressed and stored on a daily basis to another server at the hosted location.



### B. Backed up to another server off site

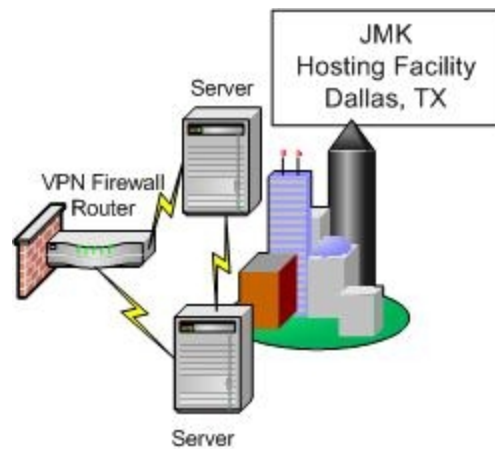
1. Data file for each company are compressed and stored on a daily basis to another server, located off site from the main server.
2. By performing redundant backups of the same data we insure data availability. In the event that data is lost or destroyed at one location we will still have access to the data if needed.



## II. System backup

- A. Application data is synchronized on a daily basis with another server on site.
- B. Backup application server is configured with all current user data.
- C. Backup application server is network compatible with existing configurations.

No changes will need to be made by the end-users in the event that the backup application server needs to be brought on-line.



# JMK Hosting Facility at Dallas

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24/7 onsite support

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Introducing the 15 Minute Tech Support Guarantee  
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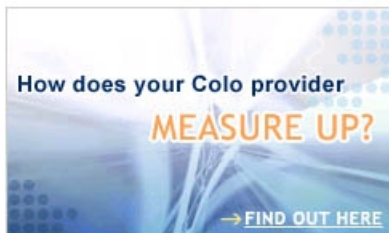
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- First Class, Fast Network
- Competitive Pricing
- Free, Clean IPs

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“The people at Colo4Dallas go above and beyond what is expected in this industry, and the network performance is consistently great.”

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At Colo4Dallas we're committed to providing high quality, carrier-neutral colocation at a competitive price. With our diverse, powerful network featuring **Level (3)** and **Internap**, you'll always have the bandwidth you need. And with our devoted people, you'll always get the professional support you deserve.

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