



# Computerized Tire Dealer Information Systems

703 S. Glover Ave.  
Urbana, IL 61802

email [jmk@jmktdis.com](mailto:jmk@jmktdis.com)

Toll Free (800) 397-8100  
Daytime Phone (217) 384-8891  
After Hours: (217) 390-8891  
FAX (217) 384-8099

# Automation For Text Messages E-Mail Messages From Within The JMK Application

This feature allows staff to send

1. Text messages to a clients cell phone
2. Email from within the work order for the clients vehicle.

Features of this system are:

1. Pre-defined message lines, which can optionally be included
2. Setup “Keywords” in the message line(s) that the system will substitute for defined values such as:
  - a. Vehicle Info
  - b. Total Amount of Invoice
  - c. Order / Estimate Number
  - d. Store phone number
  - e. Balance due on the order
  - f. Customer number
  - g. Salesman
3. Save the customer’s default text message number and the customers default email address in the customer profile data.
4. Save a history of the messages sent which can be recalled, edited or resent on a per-invoice basis.

Setup options are stored in the Order Entry Code File (OE menu option 28) as

1. Comment Codes
2. Email Codes
3. Salesperson Codes

Usage in OE option 2:

1. “O” (order info) screen setup fields:
  - a. vehicle info
  - b. saleperson
  - c. e-mail address
  - d. cell phone number.
2. “M” (message) screen

**Usage: OE option 2 "O" screen**  
**Highlighting key fields used for messaging**

```

oemnu - /dsk0/010013
Order Info      Origin:- Job:j00502      Vehicle Info    S#:0007 52) Typ:
  Ord:   B04474   5) Loc...:BLM      30) Yr.:2004   34) Mil: 34,567
  2) Date:08/19/08 6) Dft/Sp:JMK   31) Mfg:CHEVY   51) Clr:BLU
  3) Stat:W-WORK in pro 7) Dft/Cp:JMK  32) Mod:ASTRO/PASSENGER VAN (RWD/AWD)
  4) P/O#:         8) Dft/Ip:---  33) Lic:PEPPER24 TX 40) Unt:.....

A/R Acct Info # 99-BLM A/H#99-BLM      Customer      35) Seq #:      AH#: 11124
  Retail Customer
                                     36) ROB'S LOC #6
                                     37) 1402 HUNTERS PLANE
                                     38)
                                     39) SAN ANTONIO, TX      78245

9) Trms: PAY ON RECEIP 10) F%:18.00%      Miscellaneous Info
  Days Due      % Due      Discount      41) Ship:         46) Inv Dt:
  11) 30        14) 100%      % 16) 0.00    42) TxCd: IB ILL/BLM 47) Inv #.:B04474
  12) 0         15) 0%      Dt 17)         43) Regi:         48) Contr#:
  13) 0         0%                                     44) Refr: ARC     49) Sub#:
  Appointment & Contact Info      45) CrCk: N      50) Opt#:

  18) Dt:         19) Ti:
  20) Cl: 217-555-5677 21) Ex:
  22) Hm: 217-555-9451 23) Ex:
  24) Cl: 217-555-5367 25) Ex:      TxOK
  26) Email:yourcustomer@theiremailaddress Op# or I,A,P,C,Vx,T,H,OO,PP,X,E##,M:
                                     Press ENTER only, for more
  
```

Example above setup with the **TxOK** prompt by the third phone number  
 Field 26 sets up the **default email** to setup the **To:** field on e-mail messages  
 Field 6 the **salesperson ID** will setup the **From:** field on e-mail messages  
 Fields 30 - 32 define the **Vehicle Info** keywords (V\$) optionally inserted into messages

Any of the **phone** fields can be setup as Cell phones.

```

20) Cl: 217-555-5677 21) Ex:
22) Hm: 217-555-9451 23) Ex:
24) Cl: 2175555367 25) Ex:      TxOK
  
```

After the prompt for the phone **extension** field you are prompted for the phone **type**, only cell phones can be used for the text-messaging feature.

```

Enter phone TYPE
  P - business      H - home
  W - work          C - cell
  F - fax
  
```

If setup as a Cell phone you will be prompted if **Text Messaging** is allowed.  
 If **Y**, this will become the default **text message number** used.

```

20) Cl: 217-555-5677 21) Ex:      Is it ok to send TEXT MSGS
22) Hm: 217-555-9451 23) Ex:      to this cell #? y
24) Cl: 217-555-5367 25) Ex:      .....
  
```

## OE option 2 “M” screen: Start screen

oemnu.run -		/dsk0/010013	
EMAIL/TEXT MESSAGE Contact			
Tmsg#: 217-555-1234		Last txmsg:	
Email: yourcustomer@theiremailaddress.		Last email:	
Enter option or screen option I,O,A,P,C,Vx,T,H,OO,PP,X,E##,M:			
NT - new text message		AA - all past activity	
NE - new email message		AT - past text msg activity	
		AE - past email activity	

Options are to start a new message or look at past message activity

**NT** Start a new TEXT message  
**NE** Start a new EMAIL message

**AA** Look at all past message activity for this invoice  
**AT** Look at all past TEXT message activity for this invoice  
**AE** Look at all past EMAIL message activity for this invoice

Normal goto screen options **I,O,A,P,C,Vx,T,H,OO,PP,X,E**

## New Email Screen

EMAIL/TEXT MESSAGE Contact	
Tmsg#: 217-555-1234	Last txmsg:
Email: <a href="mailto:yourcustomer@theiremailaddress">yourcustomer@theiremailaddress</a>	Last email:
Create new EMAIL message	
1) To: <a href="mailto:yourcustomer@theiremailaddress.com">yourcustomer@theiremailaddress.com</a>	[Message header]
2) From: james@jmktdis.com	
3) Cc:	5) Include Work Inv: N
4) Subj: Status of W/O# B04474	
-----[Message Body]-----	
6) Hdr: Your 2004 CHEVY ASTRO is ready.	
7).....	
8).....	
9).....	
10).....	
11).....	
12) Trlr: Total balance due is \$0.00.	
Options: -enter text, with optional keywords OR + only - insert a line   -- only - delete line - only - clear this line	<u>Legend of Keywords</u> V\$ - veh info    D\$ - bal due T\$ - ttl amt    N\$ - cust nm O\$ - ord/est#   S\$ - salesman P\$ - loc ph#
Search defined comments: (Dbl lead f/full scr) =abc - search by Comment CODE \abc - search by Comment TEXT	

OE Code Comment E-MAIL TRAILER, if defined sets up the **Trlr**.

In this example the trailer includes the D\$ keyword

OE Code Comment E-MAIL HEADER, if defined sets up the **Hdr**.

In this example the header included the V\$ keyword.


OE Code Comment E-MAIL SUBJECT, if defined sets up the **Subj**.

In this example the subject included the O\$ keyword.

OE "SM" Code from the O screen line 6 stores the email address used in the **From**: field

O screen field 26, if defined, sets up the **TO**: field

With the cursor on one of the available lines (lines 7 thru 11) the following options are available

- + inserts a blank line
  - clears line
  - deletes the line
  - =abc - search by **Comment CODE** and insert on line  
looks up by the code name as defined in OE option 28
  - \abc - search by **Comment TEXT** and insert on line  
looks in text portion of e-mail codes for matching text string.
-  Either search option will display a full screen when entered twice  
i.e. == or \\ as lead off characters

After entering your message the following help options appear on the screen:

Enter option or screen option :

# - edit line#	H - exclude header message
S - send message	T - exclude trailer message
F - save msg w/o sending	X - exit w/o saving msg

- H optionally exclude the pre-defined **header** message line and substitute your own message line.
- T optionally exclude the pre-defined **trailer** message line and substitute your own message line.
- X **exit** message screen without sending/saving a message
- # select a **line** to edit/change
- S **Send** the message
- F **Finish** the message without sending

## New Text Message Screen

<u>EMAIL/TEXT MESSAGE Contact</u>	
Tmsg#: 217-555-1234	Last txmsg:
Email: yourcustomer@theiremailaddress..	Last email:
<u>Create new TEXT message</u>	
1) To: 2175551234	----- [Message Body] -----
2) Hdr: From: JMK Tire Co.	
3) .....:	
4).....:	
5) Trlr: Have a nice day	
Options: -enter text, with optional keywords OR + only - insert a line   -- only - delete line - only - clear this line	<u>Legend of Keywords</u> V\$ - veh info    D\$ - bal due T\$ - ttl amt    N\$ - cust nm O\$ - ord/est#   S\$ - salesman P\$ - loc ph#
Search defined comments: (Dbl lead f/full scr) =abc - search by Comment CODE \abc - search by Comment TEXT	

OE Code Comment TXTMSG TRAILER, if defined sets up the **Trlr** line 5

OE Code Comment TXTMSG HEADER, if defined sets up the **Hdr** line 2

O screen fields 20 – 24 (Phone), if defined for TxOK sets up the **To** field (field 1) which is the cell phone number the text message will be sent to.

O screen field 26, if defined, sets up the email field (informational only for text msg)

Lines 3 & 4 are for the text message.

With the cursor on one of the available lines (lines 3 thru 4) the following options are available

- + inserts a blank line
  - clears line
  - deletes the line
  - =abc - search by **Comment CODE** and insert on line  
looks up by the code name as defined in OE option 28
  - \abc - search by **Comment TEXT** and insert on line  
looks in text portion of e-mail codes for matching text string.
- ☞ Either search option will display a full screen when entered twice  
i.e. == or \\ as lead off characters

After entering your message the following help options appear on the screen:

☞ The “**Chars left**” field, displays the number of characters available

```
Enter option or screen option :                               Chars left: 107
# - edit line#                H - exclude header message
S - send message              T - exclude trailer message
F - save msg w/o sending      X - exit w/o saving msg
```

- H optionally exclude the pre-defined **header** message line and substitute your own message line.
- T optionally exclude the pre-defined **trailer** message line and substitute your own message line.
- X **exit** message screen without sending/saving a message
- # select a **line** to edit/change
- S **Send** the message
- F **Finish** the message without sending



## OE Code screens

**CM: Defines either TEXT or E-MAIL text that optionally may be included.**

```
Code Type.....: CM -Comment                      90) Location.:  
1) COMMENT code.: E-MAILREADY  
2) #1.: YOUR /V$/ IS READY  
3) #2.:  
4) #3.:
```

Option:

Press ENTER only, when all data is correct  
Enter XX to DISREGARD changes and return to the menu screen

All email codes must start with the text E-MAIL

All text message code must start with the text TXMSG

---

Special Purpose e-mail codes:

E-MAIL HEADER  
E-MAIL TRAILER  
E-MAIL SUBJECT  
E-MAIL CC  
E-MAIL BCC



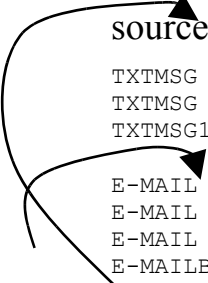
Special Purpose text message codes

TXTMSG HEADER  
TXTMSG TRAILER

 Code TypeCode Name

Sample portion of OE option 76 report, showing comment codes.

Note codes with keywords embedded to insert data from other sources.



```
TXTMSG HEADER   From: JMK Tire Co.
TXTMSG TRAILER  Have a nice day
TXTMSG1         Your V$ is ready. Total balance due is D$.

E-MAIL HEADER   Your V$ is ready.
E-MAIL SUBJECT  Status of O$
E-MAIL TRAILER  Total balance due is D$.
E-MAILBALANCE   Total for repairs is t$, with balance due of d$
```



**Only** the “Special Purpose” codes have a space between the code **type** and code **name**

**EM Code: Defines the email service and access parameters.** This code is normally setup by JMK staff during initial system setup and need not be changed.

Code Type.....: EM -Email Accounts 90) Location.: BLM

- 1) Account Name.....: DEFAULT
- 2) Email Address.....: jmktdis@ourmail.net
- 3) Reply-To Address.....:
- 4) Outgoing Server(smtp): smtp.ourmail.net  
Port.....: 555
- 5) Use Authentication...: Y  
Username.....: [ourpasswd@ourmail.net](mailto:ourpasswd@ourmail.net)  
Password.....: ourpasswd
- 6) Use Secure Connection: Y  
Verify Certificate.: Y

Option:

Press ENTER only, when all data is correct  
Enter XX to DISREGARD changes and return to the menu screen

**SM Code Defines the From: email address**

Code Type.....: SM -Salesman code 90) Location.:

- 1) Salesman code.: JMK
- 2) Salesman Name.: James Krakower.....
- 3) Sales Quota....: .....
- 4) Email address.: james@jmktdis.com

Option:

Press ENTER only, when all data is correct  
Enter XX to DISREGARD changes and return to the menu screen